1. **Mishandled FBA Refunds**
2. Extract the Payments Report up to 45 days prior to the present day
3. **Note:** The front-end allows to download only 600 rows per extract. If that also applies for MWS, we could make an extraction per month, then merge each extract together.
4. Filter the „transaction type” column by „Refund”
5. Extract the FBA Customer Returns Report up to present day
6. Filter the „Status” column by „Reimbursed”
7. Match the Order ID columns between the two reports and drop what matches. Only keep the Payments records that do not match
8. Extract the Reimbursements Report
9. Filter the „reason” column by „Customer Return”
10. Match the Order ID columns between this report and the remaining rows from the previous match. Only keep the Payments records that do not match
11. Extract the Amazon Fulfilled Inventory
12. Match the SKU code between this report and the remaining rows from the previous match. **Only keep the Payments records that match. Remove the records that do not match.**
13. To calculate an estimate for the reimbursement amount, add the „Total” column from the remaining rows and multiply the answer by 0.87
14. **Finished**